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To Our Valued Business Partners:

We are pleased to announce that on November 5, 2010, North Star Imaging, Inc. was acquired by Illinois Tool Works, Inc. (NYSE: ITW).

ITW is a diversified manufacturing company with nearly 100 years of history delivering specialized expertise, innovative thinking and value-added products to meet critical customer needs in a variety of industries. ITW has more than 850 decentralized business units in 52 countries that employ approximately 60,000 men and women. NSI will join ITW's Test and Measurement Group.

NSI's management team is delighted to be part of the ITW family and looks forward to the continued expansion of the services we offer to our customers working from the broad base that a company such as ITW offers.

From our business partner's point of view, none of the day to day contact points within NSI will change and our relationship with all of you will remain unaffected by this change of ownership.

If you have any further questions, please feel free to contact us.

Very Truly Yours,

A handwritten signature in black ink that reads "Lawrence K. Swift". The signature is written in a cursive, flowing style.

Lawrence K. Swift

General Manager